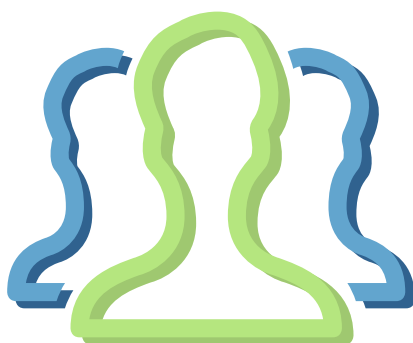




CLIENT ONBOARDING



Introducing RAGE-AI™



Reduce three month on-boarding time for each client to a day-and-a-half; allowed the TPA to process employee level benefit changes at any time.

Business Problem

- Third-party Payroll and Benefit service providers [TPAs] have to access data from their client HR systems on an ongoing basis [real time, daily, weekly, or monthly].
- TPAs have to deal with different client systems and the resulting variability in structure, needs and formats.
- This largest TPA in the U.S. has failed to create a scalable solution; they have used multiple ETL and data integration products.

Solution

- RAGE-AI™ Intelligent Machine selected to assist analysts in set-up and execution of client onboarding.
- New clients/renewals on-boarded without any programming, with rules implemented within hours.
- Built in machine learning, both autonomous and assisted.

Benefits

- Reduce three month on-boarding time for each client to a day-and-a-half; allowed the TPA to process employee level benefit changes at any time.
- Self-service configuration application enabled Customer Service personnel to onboard more clients; the application also allows client IT administrators to detect errors at the source.